

## 2020 Quality Achievement

We are pleased to inform you that REINZ DICHTUNGS GMBH; NEU-ULM, GERMANY, has met PACCAR's expectation that supplier parts and components achieve 10 PPM or better quality. Since customer satisfaction is the final measure of quality, warranty has also been considered to determine award recipients.

Throughout the world, DAF, Kenworth and Peterbilt trucks have earned a reputation for unsurpassed quality. Much of the credit for this success goes to PACCAR suppliers like REINZ DICHTUNGS GMBH who meet or exceed PACCAR's quality expectations.

Your company will be added to the list of 2020 "10 PPM" suppliers shown on our Internet site ([www.paccar.com](http://www.paccar.com)) and displayed in our PACCAR facilities.

We appreciate the quality products and services you provide to PACCAR. We look forward to our ongoing relationship as we continue to deliver the highest quality products to our customers.



Handwritten signature of R. R. Augustyn in black ink.

R. R. Augustyn  
Vice President Global Purchasing  
PACCAR Inc

Handwritten signature of D. E. Poppas in black ink.

D. E. Poppas  
Vice President Global Quality  
PACCAR Inc